



MANAGEMENT POLICY

The priority of Puerto José Banús S.A. is to satisfy and meet our customers' expectations of us, keeping all of the marina's amenities in optimum working order. This principle is upheld by management and known, understood and accepted by each and every person belonging to the company.

All operations are carried out under the criteria of achieving this goal, within an on-going improvement process of both our management system and our services, aware that customer satisfaction is the way to generate trust and loyalty in our customers and always adhering strictly to legal requirements and other requirements to which Puerto José Banús S.A. subscribes.

Puerto José Banús S.A. implements a Quality and Environmental Management System that adheres to the requirements of the international standards UNE-EN-ISO 9001 and UNE-EN-ISO 14001, applicable to all management processes and to taking on commitments as regards the services required by customers.

The management team at Puerto José Banús S.A. undertakes to reduce the main effects of its activities such as energy consumption, waste generation and effluent control in order to protect the environment and prevent the pollution that our activities or those that we can influence may generate.

Juan Núñez Insausti

CEO

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